

# QUALITY POLICY

GWP Consultants LLP (the 'Organisation') aims to ensure that its products and services meet the needs of its clients at all times in accordance with contractual, statutory and regulatory requirements, its policies and procedures.

The Organisation operates a Quality Management System that has gained BS EN ISO 9001 : 2015 certification, including aspects specific to the provision of consultancy services to the earth and water resources sectors.

The management of GWP Consultants LLP is committed to:

1. developing and improving the Quality Management System;
2. continually monitoring the effectiveness of the Quality Management System;
3. delivering and enhancing client satisfaction;

and has a continuing commitment to:

4. ensure that client needs and expectations are determined and fulfilled with the aim of achieving client satisfaction;
5. communicate throughout the Organisation the importance of meeting client needs and all relevant statutory and regulatory requirements;
6. establish the Quality Policy and its objectives;
7. ensure that Management Reviews take place that set and review the quality objectives, and report on the Internal Audit results as a means of monitoring and measuring the processes and the effectiveness of the Quality Management System; and
8. ensure the availability of resources.

The Organisation complies with all relevant statutory and regulatory requirements.

The Organisation constantly monitors its quality performance and implements improvements when appropriate, whilst this Quality Policy is regularly reviewed in order to ensure its continuing suitability.

Copies of the minutes of Management Reviews, or extracts thereof, are provided to individual members of staff in accordance with their role and responsibilities as a means of communicating the effectiveness of the Quality Management System.

All personnel understand the requirements of this Quality Policy and abide with the requirements of the Quality Management System as defined in this Quality Procedures Manual.

Copies of the Quality Policy are made available to all members of staff.

Signed :



Name : DERRICK MARK PRITCHARD

Date : 19<sup>th</sup> February 2020